



PAYMENT OPTIONS

MNG ONLINE CUSTOMER PORTAL

Midwest Natural Gas, Inc. now offers an online portal for our customers! To opt in for paperless billing and/or to set up an account to view and pay your bills, please go to the Pay Your Bill section of ***www.MidwestNaturalGas.com***. Payments made through this portal will be charged a one-time convenience fee based on the total amount paid. Convenience fees are in addition to the amount owed and are calculated as follows:

- \$1.00 convenience fee for payments using bank accounts.
- 2.9% + \$0.30 convenience fee for payments using credit or debit cards.

****To sign up for paperless billing without using the online customer portal, contact your local MNG office or write PAPERLESS on your next remittance stub and include the full email address where you would like to receive all future billing statements.**

PAYMENT SERVICE NETWORK (PSN)

Another way to pay by check or debit/credit card is to use our third-party service. You may contact PSN either by phone at 1-877-885-7968 or through their website online at ***www.PaymentServiceNetwork.com***. If you choose this payment option, there is a maximum payment amount of \$600.00 allowed per transaction. PSN will charge the following fees depending on how you use their service:

- PSN Online Payment \$3.30
- PSN Phone/Automated Payment \$4.25
- PSN Phone/Representative Payment \$6.25

DIRECT PAY (ACH through MNG)

Direct Pay will automatically pay your monthly gas bill on the billing due date directly from your checking or savings account. There is no charge for this service. To activate Direct Pay, please complete the application on the reverse side of this form and return it to your local MNG office.

BILL PAY (through your financial institution)

Use your bank or financial institution's Bill Pay system to have them send us a one-time or monthly recurring payment. The cost for this method, if any, is determined and charged by your bank. If you use this method of payment, please be sure to use your Midwest customer number exactly as it appears on your billing statement. Contact your personal financial institution for any questions about this service.

VIA MAIL OR IN PERSON

You may send a money order or check payment through the mail or pay with a check, money order or cash at one of our Midwest Natural Gas, Inc. offices.

OFFICE LOCATIONS



3600 STH 157
P.O. Box 157
LA CROSSE, WI 54602
608-781-1011

229 Black River Avenue
WESTBY, WI 54667
608-634-4617

23389 Whitehall Road
INDEPENDENCE, WI 54747
715-985-5500

611 Shay Street
SOMERSET, WI 54025
715-247-5279

WISCONSIN TOLL-FREE 24-HOUR GAS LEAK LINE 1-877-817-3119

Electronic Bill Payment Authorization Form

Midwest Natural Gas, Inc. offers electronic bill payment as an option to pay your monthly bill. With this service, you can have your natural gas bill electronically paid from any bank or credit union. Please note: This is **not** for credit or debit card payments. Sign up today and start enjoying the following benefits:

- No checks to write
- No postage or transaction fees to pay
- No more trips to pay in person
- No more late payment fees

Payment will be made on the due date on your bill. To start this service, simply fill out the authorization form below and return it to us with a VOIDED CHECK or the DIRECT DEPOSIT verification provided by your bank. Please do not forget to sign the application.

This service may take a minimum of 30 days to implement with your bank and will continue until you notify us to cancel. To cancel, please provide a 30-day notice. If you have questions regarding this new service or your utility bill, please give us a call at your local Midwest Natural Gas office. Thank you.

Application for Electronic Payment Plan

Fill out this authorization and mail it along with a VOIDED CHECK or DIRECT DEPOSIT verification from your bank.

I authorize the financial institution listed below to charge my
_____ Checking Account _____ Savings Account

And remit payment for my monthly utility bill to Midwest Natural Gas, Inc.

Please print all the following information:

Name (as it appears on Utility Bill)

Midwest Natural Gas Account Number

Service Address for above customer

Phone Number

Name of Financial Institution

Name of bank account holder, if different from above

E-mail Address

Bank Routing Number

Bank Account Number

Authorized Signature

Date

OFFICE LOCATIONS



Gas: The Mark of Efficiency

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