

BUDGET PAYMENT INFORMATION

HOW IS MY MONTHLY BUDGET CALCULATED?

We estimate your annual gas consumption based on historical usage when available or upon appliance load requirements when historical data is not available. We multiply this estimated consumption by the estimated applicable rates through the end of the budget year. This total is then divided by 12, giving us your monthly budget amount.

WHEN IS THE BUDGET YEAR AND WHAT IS THE PURPOSE OF THE BUDGET PROGRAM?

The Budget Payment Program is offered to help customers combat the large monthly fuel bills of the heating season by allowing them to make fixed monthly payments. The goal is for your calculated budget amount to accrue a credit on your account for the first few months so that the budget amount will get you through the heating season, where your bills are usually higher than the budget amount. Your account balance or credit and your monthly usage can still be found on the bottom portion of your billing statement. The budget year begins in August and ends in July, where you will see your remaining balance to be paid before we begin the budget program again in August.

DO I HAVE TO OPT-IN FOR THE BUDGET PROGRAM EVERY YEAR?

No. If you are on the program and maintain your monthly payments, you will automatically be put back on the budget program every August, unless you request to be removed.

WILL MY BUDGET AMOUNT CHANGE?

Every August and February we evaluate and recalculate the budget amounts to reflect current circumstances such as unforeseen temperature, rate or usage increases and decreases.

WHAT ARE THE REQUIREMENTS TO REMAIN ON THE BUDGET PROGRAM?

Budget payments are subject to late payment charges. If you miss budget payments and your account falls behind, you will be removed from the program and your outstanding balance will be on your next statement, to be paid by the due date. Your account must also be at a zero balance by the due date noted on your July clean-up statement.

HOW DO I SIGN UP FOR THE BUDGET PROGRAM?

Please fill out the information on the reverse side of this form and return to Midwest Natural Gas, Inc. in the return envelope with your payment for this statement. If you are enrolled in our Automatic Payment Program and will not be mailing a payment, you may call the pertinent office for your billing area that is listed below to enroll in the Budget Program.

OFFICE LOCATIONS

3600 5TH 157
P.O. Box 429
LA CROSSE, WI 54602
608-781-1011

229 Black River Avenue
WESTBY, WI 54667
608-634-4617

23389 Whitehall Road
INDEPENDENCE, WI 54747
715-985-5500

611 Shay Street
SOMERSET, WI 54025
715-247-5279



MIDWEST NATURAL GAS BUDGET PAYMENT PLAN

Please put me on your Budget Payment Plan to make equal monthly payments.

I understand the monthly payment may be adjusted if necessary.

I understand my account needs to be at a zero balance to begin this plan, and my first payment begins with the August billing.

I understand I will be removed from the plan if I do not make the regular monthly budget payment.

I understand that the plan begins with the August billing and ends with the July billing. The July statement will show my balance due or credit remaining.

Account Number _____

Name _____

Address _____

Phone _____

Email _____

Signature _____

****Form must be returned by due date of this billing statement to activate the Budget Program.**